

# Mediation Charter



LE GOUVERNEMENT  
DU GRAND-DUCHÉ DE LUXEMBOURG  
Ministère de l'Économie



The signing companies and organisations of this Mediation Charter recognise that:

- it is in the interest of undertakings to prevent litigation and to settle their disputes out of court rather than by legal action;
- there is a method that enables them to find solutions by mutual consent, even pursuant to a failed negotiation.

## This is why they declare their intention to:

1. Consider if the recourse to mediation is possible and desirable, whether they find themselves in a situation that may lead to a litigation within an undertaking or between undertakings, with a customer, supplier or any other third party, or if they are sued.
2. Offer a recourse to mediation to the other parties by giving them, as the case may be, all and any useful information thereon.
3. Reconsider, as the case may be, this assessment in the course of litigation proceedings, whether it was not possible to prevent the latter from being introduced.
4. Introduce mediation clauses in their agreements.
5. Appoint a mediation delegate.
6. Offer in-house training in order for all employees who may have to address conflicts to be aware of mediation procedures.
7. Communicate on their endorsement of this Mediation Charter
8. Make aware the legal counsels who usually assist and advise them of this Mediation Charter.
9. Assess internally the practical recourse to mediation.
10. Participate in meetings with other signatories of this charter and exchange their experiences and improve their recourse to mediation.

## The CMCC declares its intention to:

1. Provide all information on mediation to the signing companies and organisations.
2. Offer training on mediation to the signing companies and organisations.
3. Liaise with the mediation delegate to assist the latter in his/her functions, especially to provide information to the other parties should mediation be proposed.
4. Publish on its website the logo of the signing companies and organisations so as to make public their endorsement of this modern conflict management method.

Done in ....., on .....

Undertaking 001

Undertaking 002

Undertaking 003

Undertaking 004

Undertaking 005

Undertaking 006

Undertaking 007

Undertaking 008

Undertaking 009

Undertaking 010

Undertaking 011

Undertaking 012

Undertaking 013

Undertaking 014

Undertaking 015

Undertaking 016

Undertaking 017

Undertaking 018

Undertaking 019

Undertaking 020

Undertaking 021